



**Jersey Care
Commission**

Summary Report

**06 Children's Home
Care Home Service**

**Liberté House
19 – 23 La Motte Street
St Helier JE2 4SY**

1 July 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The evidence gathered during this inspection found that the young people living in the home have a consistent and stable staff team, who are safely recruited and adequately inducted into their roles. The Registered Manager has developed the staff team through recruitment, training and ongoing development, which has resulted in a skilled group of support staff.

The staff team demonstrates a thorough understanding of young people's experiences, plans, and goals for their future and actively works to help them make good decisions and aspire to achieve their goals. Health and social care professionals who have regular contact with the home spoke favourably of the staff team, particularly their efforts and commitment to supporting the young people. They described the positive relationships in the home, through which the staff encourage and assist young people in making healthy choices and developing skills for greater independence. Young people are supported in exercising their rights and making informed decisions about managing their care.

The environment was homely and domestic, decorated in an appropriate style to meet the needs of the young people. Clearly, the staff team took pride in creating a homely and nurturing environment, and young people's personal space and right to privacy were respected and promoted.

The management and governance arrangements are adequate, and the whole team strives to continually improve the safety and quality of support provided to achieve better outcomes for young people. This inspection visit highlighted two areas that require improvement: the need for the home to develop policies tailored specifically to the service and for staff to complete medication training determined by the Standards.

IMPROVEMENT PLAN

There were two areas for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

<p>Area for Improvement 1</p> <p>Ref: Standard 11.7 Appendix 6.</p> <p>To be completed by: within three months of the date of the inspection (1 October 2024)</p>	<p>The Registered Provider must ensure that staff are provided with medication training as required by the Standards.</p> <hr/> <p>Response of Registered Provider:</p> <p>The Administration of Medication training was discussed with the inspector at the time of the visit. The administration of medication training only permits persons to attend and complete the course who are working with young people who are taking prescribed medication. It is not possible for staff to complete this course without such a requirement in the home. All staff had completed the medication awareness training and two staff members had completed the level 3 training allowing competencies to be completed and safe management of medication for homely remedies. The young person was also above the age of 16 and where appropriate risk management would be in place for self administration.</p>
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<p>Area for Improvement 2</p> <p>Ref: Standard 1.5 Appendix 2.</p> <p>To be completed by: within six months of the date of the inspection (1 January 2025)</p>	<p>The Registered Provider must ensure that the home's policies are service specific and are regularly reviewed and updated.</p> <p>Response of Registered Provider:</p> <p>It is recognised that the Policies and Procedures within this Home and others in the sector requires work to bring them up to a higher standard. For that reason we will be introducing a full refreshed suite of Policies and Procedures which are Residential Child Care specific using tri-X, a company recognised as the leader in the field.</p> <p>Tri.x has been producing web-enabled information, procedures and guidance across the social care sector for over 18 years. We are working tri-x to produce online procedures which are in harmony with the newly introduced Children and Young People (Jersey) Law 2022, statutory requirements and reflect best practice in social care and safeguarding, This web based resource is expected to go live in October this year and will further support our delivery of the best possible outcomes for children.</p> <p>At present the residential homes adhere to current policies within the GOJ. These are accessible on line. Each home has a bespoke Drive allocated for Home team and policies are stored there in each home.</p> <p>We have ensured that all linked policies are printed off and held on hard copy file in each home.</p>
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The full report can be accessed from [here](#).