



Jersey Care
Commission

Summary Report

03 Children's Home

Care Home Service

6 and 13 June 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Overall, the findings from this inspection were positive. The Registered Manager and staff actively engaged with the inspection process and reacted quickly to requests for information or recommendations made by the regulation officers.

A real strength of this home is the child-centred care provided by the Registered Manager and a staff team that is supportive, respectful, and calm in their care and support delivery. The regulation officers were able to observe the excellent relationships that the staff team had with the children. Good working partnerships were also identified with the children's parents and other agencies. The children had access to activities which reflected their interests and were age-appropriate.

There was evidence of safety plans and risk assessments to ensure the safety of the children and staff within the home. There was also evidence of appropriate health and safety checks and quality governance being in place. Policies were found to be non-service-specific and in need of review; this is an area for improvement.

The Registered Manager had achieved stability with a core staff team aided by bank staff and had recognised staff training and development as a priority in 2024. The staff described a good team and being well supported by the Registered Manager.

There was good evidence of collaboration with other agencies, such as education, to ensure the best outcomes for the children.

Children are provided with opportunities to access advocacy, and there are examples of the child's voice within the home and care plans. Children were observed chatting easily with staff and with good humour during both inspection visits.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1 Ref: Standard 1.5, Appendix 2. To be completed by: within six months of the date of the inspection (13 December 2024)	The Registered Provider must ensure that the home's policies are service specific and are regularly reviewed and updated.
	Response of Registered Provider: The policies are in the infancy stages of being developed, once ratified they will be available online and will be shared with our regulatory officer. 17.07.24

The full report can be accessed from [here](#).