



**Jersey Care
Commission**

Summary Report

Oakwell

**Care Home Service
(Short Breaks Centre)**

**Park Estate, Rue Des Genets
St Brelade
JE3 8EQ**

26 and 28 June 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The regulation officers reviewed Oakwell's safety procedures and risk assessments, noting regular updates with input from healthcare professionals and parents. The health and safety risk assessments were clear and accessible; however, some required updates, which the Registered Manager ensured would be addressed.

Staff recruitment aligned with the Children's Home Standards. Duty rotas showed competent staff availability, with a planning process reviewed by senior staff. Once completed, rotas are reviewed by senior staff members before being made available to the rest of the team.

Medication management protocols included measures to mitigate errors. However, Oakwell faces challenges in obtaining medications because prescriptions and dispensing are handled by multiple sources for each child. Despite these obstacles, the staff members successfully ensure that the medication is available during the children's stay.

Oakwell was found to adhere to mandatory conditions. The service exhibited collaboration and communication practices, which were evident in detailed care plans and effective handover sessions. Regular reviews and meetings ensured active participation from children and young people, as well as their parents.

Feedback from staff members indicated that team communication has improved, yet there is room for further enhancement. They recommended establishing clearer communication channels between staff and management to promote continuous improvement in team cohesion and relationships.

IMPROVEMENT PLAN

There were one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

<p>Area for Improvement 1</p> <p>Ref: Standard 1.5, Appendix 2.</p> <p>To be completed by: within six months of the date of the inspection (26 December 2024)</p>	<p>The Registered Provider must ensure that the home's policies are specific to the service and are regularly reviewed and updated.</p> <hr/> <p>Response of Registered Provider:</p> <p>Oakwell adheres to all available policies provided by CYPES and within the GOJ. These are accessible online by all staff and it is introduced to all new staff through induction in Oakwell ,and they will sign to say that they have read them .</p> <p>To support this a hard copy of these essential policies has been printed off for ease of access in all residential homes in response to this report.</p> <p>The Jersey Care Commission are requesting that these policies be updated by CYPES. This need has been identified by CYPES and in order to progress this the GOJ have purchased TRI-X Residential policies for the Children’s Residential homes, this includes Oakwell. These are in the process of being adjusted to meet Jersey’s Regulations and Standards.</p> <p>As referenced within the report, despite policies needing updating Oakwell continues to provide safe systems of work and detailed risk assessments , in order to keep the children ,young people and staff accessing Oakwell safe.</p> <p>The two risk assessments referenced in the report were updated immediately after the inspection.</p>
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The full report can be accessed from [here](#).