



**Jersey Care  
Commission**

## **Summary Report**

**La Mabonnerie**

**Care Home Service**

**Les Amis Head Office  
La Grande Route de St Martin  
St Saviour, JE2 7JA**

**16 and 20 May 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The Registered Manager and staff team were engaged in the inspection process and ensured all required documentation was readily available. The overall findings were positive.

There was evidence of policies and procedures being in place to protect care receivers and staff. An example of this was medication administration and policy.

The care plans evidenced individualised care, and the Regulation Officer observed this first-hand during both visits to the home. An example of this was a care receiver being supported with the daily living routine at their own pace, not hurried and in a dignified manner.

Access to person-centred activities that reflect their individual wishes and preferences is available for care receivers. Feedback from care receivers and a relative was positive concerning the home and staff.

The Registered Manager continues to develop and support a core staff team with additional support from staff from another service carried on by the same provider and bank staff. There was evidence of staff induction, training and supervision in line with the Care Home Standards.

There was a clear management structure within the home comprising the Registered Manager and Team Lead, and a clear organisational structure and oversight supported this.

There are no areas for improvement from this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan has not been issued.

The full report can be accessed from [here](#).