



**Jersey Care
Commission**

Summary Report

Maison Jubilee

Care Home Service

29 Victoria Place

St Helier

JE2 4ER

5 June 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. The main body of this report contains further information about our findings.

The regulation officers evaluated the organisation's safety procedures and reviewed care plans.

Staffing levels were consistent, ensuring adequate support for care receivers.

Recruitment processes met standards, with all necessary documents in place before employment and ongoing monitoring of staff performance.

Medication management protocols were robust, with detailed policies, regular assessments, and audits. Health and Safety procedures were closely monitored, with regular maintenance checks and external safety checks. Infection control practices met high standards, with regular checks.

The service effectively met mandatory conditions of registration, providing nursing care to care receivers.

Staff received regular training and were competent in delegated tasks, ensuring safe and effective care provision. Person-centred care was evident, with the involvement of care receivers and external professionals in care planning.

Assessments were conducted, and staff training emphasised respecting individual choices. The service handled end-of-life processes sensitively, with recent training introduced.

Care plans were carefully created, focusing on key areas crucial for effective care. Support workers were engaged through structured discussions, promoting continuous improvement and overall well-being.

Systems for capturing and addressing feedback were in place. Comprehensive training was provided, with ongoing monitoring and support, enhancing care quality and staff satisfaction.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an improvement plan has not been issued.

The full report can be accessed from [here](#).