



**Jersey Care
Commission**

Summary Report

Rosevale

Care Home Service

**Les Amis Head Office
La Grande Route de St Martin
St Saviour
JE2 7JA**

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23 May 2024**

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13 June 2024**

SUMMARY OF INSPECTION FINDINGS

4.1 Progress against areas for development identified at the last inspection

At the last inspection, two of areas for improvement were identified, and an improvement plan was submitted to the Commission by the Registered Provider, setting out how these areas would be addressed.

The improvement plan was discussed during this inspection, and it was positive to note that all improvements had been made. This means that there was evidence that the service ensures that the correct information is clearly stated in each care receiver's care plans, with a detailed plan and strategy of how and when to administer the medication. In relation to the second area for improvement, the service is following Les Amis accident and incident policy, and the Commission has been notified, as per Care Home Standards.

Overall, the regulation officers was impressed by how the service responded to the last inspection and addressed the areas for improvement.

4.2 Observations and overall findings from this inspection

Care receivers and their relatives provided feedback indicating their satisfaction with the service, highlighting its ability to create a familiar environment that meets care needs and improves overall well-being. Additionally, the service was praised for its commitment to open communication, transparency, and regular updates, which built trust and kept families well-informed.

The regulation officers found evidence in the care plans of effective collaboration with external health and social care professionals.

The service shows effective management and governance practices in the care home. These include strong leadership, clear policies and procedures, efficient communication, and a commitment to ongoing improvement.

The service consistently meets staffing level standards for the current number of individuals receiving care.

The activities program is a notable strength of the service. The activities provided meet the care receivers' preferences and enhance their quality of life.

The service has improved its staff training program by focusing more on face-to-face training sessions and introducing further bespoke training.

DEVELOPMENT PLAN

There were no areas for development identified during this inspection and a development plan is not required.

The full report can be accessed from [here](#).