



**Jersey Care
Commission**

Summary Report

Maison La Corderie

Care Home Service

**Green Street
St Helier
JE2 4UG**

1 and 2 May 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers and their relatives provided feedback indicating their satisfaction with the service, emphasising its ability to create a comforting, familiar environment that meets care needs and improves overall wellbeing. Additionally, praise was given to the service for its commitment to open communication, transparency, and regular updates, which built trust and kept families well informed.

The Regulation Officer could evidence effective collaboration with external health and social care professionals.

The service shows effective practices in management and governance within the care home. These practices involve strong leadership, well-defined policies and procedures, efficient communication, and dedication to ongoing improvement.

The service consistently meets staffing level standards for the current number of individuals receiving care.

The activities program stands out as a notable strength of the service. The activities undertaken evidenced that they contribute to meet the care receivers' preferences and enrich their quality of life.

The service has developed improvements to the staff training program, particularly by transitioning towards more face-to-face training sessions.

There are no areas for improvement resulting from this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan is not required.

The full report can be accessed from [here](#).