



**Jersey Care  
Commission**

## **Summary Report**

**43 Clubley Estate**

**Care Home Service**

**Les Amis Head Office,  
La Grande Route de St Martin  
St Saviour, JE2 7JA**

**15 May 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers and their families praised the service for its welcoming and family-like environment that meets care needs and enhances overall well-being. They also appreciated the service's commitment to open communication, transparency, and regular updates, which helped build trust and kept the care receivers and relatives informed.

The Regulation Officer was able to see effective collaboration with external health and social care professionals.

The home demonstrates effective management and governance practices. This includes effective leadership, clear policies and procedures, active communication, and a commitment to continuous improvement.

The service meets staffing level standards, which is crucial for regulatory compliance and ensuring the fundamental care needs of all care receivers are adequately met.

The service's activities programme shows strength, as evidenced by its contribution to meeting the care receivers' preferences and enriching their quality of life.

The service has enhanced its staff training programme by transitioning to more face-to-face training sessions, which represents a positive improvement in staff development efforts.

There are no areas for improvement resulting from this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).