



**Jersey Care  
Commission**

## **Summary Report**

**L'Avenir**

**Care Home Service**

**Les Amis Limited  
Five Oaks  
St Saviour  
JE2 7GS**

**24 and 25 April 2024**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Overall, the findings from this inspection were very positive. The Registered Manager and staff team were engaged in the inspection process and ensured all required documentation was readily available to view.

On arrival at the home, there was a relaxed atmosphere. Staff feedback regarding the new Registered Manager was very positive regarding the support they provided to the staff team and the general organisation of the home. There was evidence of staff induction, training and supervision in line with the Standards.

The Regulation Officer observed easy and respectful interactions between the staff and care receivers. A relative and health professionals also provided generally positive feedback.

The electronic care plans were up-to-date and personalised. An example of good practice is the work on advance care plans for the care receivers.

There was evidence of appropriate risk assessments, policies, and procedures to ensure the safety of staff and care receivers. Staff were clear about their roles and responsibilities and expressed that policies and procedures were in place to support them in their roles.

There was a clear management structure within the home comprising the Registered Manager and Team Lead, and a clear organisational structure and oversight supported this.

There are no areas for improvement from this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).