



**Jersey Care  
Commission**

## **Summary Report**

**17/18 Le Grand Clos**

**Care Home Service**

**Les Amis  
La Grande Route de St Martin  
St Saviour  
JE2 7GS**

**6 and 8 March 2024**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report. Family feedback highlighted satisfaction with the service, emphasising its effectiveness, particularly in creating a warm, homely environment that meets care needs and promotes well-being. Additionally, the service's commitment to excellent communication, transparency, and regular updates was praised, helping build trust and keep relatives informed .

The Regulation Officer could evidence effective collaboration with external health and social care professionals. This collaboration ensures that individuals receiving care have prompt access to specialised health advice whenever necessary, enhancing the overall quality and responsiveness of the care provided.

The service demonstrates effective practices in management and governance within the care home. These aspects include robust leadership, clear policies and procedures, effective communication, and a strong commitment to continuous improvement.

The service successfully adheres to the staffing level standards for the current number of individuals receiving care. Achieving these standards is crucial for regulatory compliance and fulfilling the fundamental care needs of the care receivers.

An activities programme is a noteworthy strength. The dedicated activities are instrumental in creating a varied and stimulating activity schedule that meets individual wishes and preferences and enriches their quality of life.

There are no areas for improvement resulting from this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).