



**Jersey Care
Commission**

Summary Report

**National Society for the Prevention
of Cruelty to Children (NSPCC)**

**Social Work Service for Children and
Young People**

**The Gower Centre
42 -44 Stopford Road
St Helier
JE2 4LZ**

14 March 2024

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Governance, management oversight, support to staff, and quality assurance measures are comprehensive in this service, resulting in effective delivery of the LTFI programme.

Therapeutic care planning is person-centred, based on a comprehensive assessment of needs, and fully involves children, young people, and their caregivers. Children and young people feedback that they understand their therapeutic plan and their voices are listened to regarding how this is delivered, for example a specific room or at their own pace.

Ensuring the safety and wellbeing of children and young people is paramount. During the assessment period, there is a strong focus on understanding the impact of trauma and the individual's stress responses. This emphasis enables staff delivering the LTFI programme to assist children and young people develop healthier coping mechanisms for better outcomes.

Management support and the wellbeing of staff were prioritised. The inspection evidenced comprehensive systems of support in place for staff to access help to process their experiences and mitigate the risk of secondary trauma. This is an area of good practice.

The staff delivering the LTFI programme have received comprehensive training. The service ensures that the LTFI programme is subject to evidence-based evaluation to avoid drift and improve outcomes for children, young people, and their caregivers.

Professionals consulted offered positive feedback, highlighting effective collaborative working in managing risks and communication. Importantly, feedback from individuals accessing the service indicated a positive change in their future outlook.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).