



Meet our Regulation Officer Catia Magalhaes

Catia Magalhaes is a Regulation Officer at the Jersey Care Commission. Catia is responsible for ensuring that regulated health and care services in Jersey adhere to the high standards we set for quality of care and safety.

In this update, Catia shares more about her background and what she hopes to achieve in this role.

Tell us about your career journey so far

I am a Registered General Nurse and hold an active professional registration with the Nursing and Midwifery Council and Jersey Care Commission. I have worked in various healthcare settings for the last 15 years, including overseas and in Jersey.

I started off my career by qualifying as a Registered Nurse in Portugal and chose to specialise in children and young care nursing. I then practiced clinically and gained experience with acute medical patients in the hospital sector. In 2013, I moved to Jersey, where I worked at the hospital, as well as several care settings, providing direct care as a Registered Nurse.

After moving to Jersey, I completed my National Vocational Qualification Level 5 in Management and Leadership, which enabled me to then practice as a General Manager for five years in different care settings. I have also subsequently worked as a Compliance Manager, ensuring quality governance for care receivers.

This experience has led me to the Jersey Care Commission where I carry out inspections of regulated services.



What does your role with the Commission entail?

In this role, I carry out inspections at regulated providers. This helps us ensure that regulated care services in Jersey adhere to the high standards we set, providing the best health and social care outcomes for the people of Jersey.

A big part of my role will be working closely with a wide variety of professionals and regulated providers to support them with this regulation. This includes engaging and communicating with registered managers of regulated services, care professionals, and any other relevant entities, such as fire officers, health and safety officers, environmental health officers, law officers, the police and safeguarding professionals.

What do you hope to achieve in your role?

Being a Regulation Officer at Jersey Care Commission will mean I am pushed and challenged, and my skills and experience will be put to good use. I am really looking forward to collaborating with other like-minded professionals on projects that achieve positive outcomes for our community in Jersey.

In my role, I have the opportunity to not only use my professional skills efficiently but also have the autonomy to own various projects and make decisions to help the Jersey Care Commission continue to be a service of excellence.

I truly believe in the Jersey Care Commission's values, and am delighted to be working with an organisation that aligns with my goals and whose overall mission is something I can proudly support.