Summary Report

Maison Jubilee

Care Home Service

29 Victoria Place

St Helier

JE2 4ER

4 and 6 December 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Maison Jubilee is a warm and friendly home that welcomes visitors while providing varied and active social opportunities for care receivers. This was evident during the inspection visits with all care receivers engaged in various community activities.

The feedback received was very positive. The staff members were discovered to possess great enthusiasm and motivation in their respective roles. They expressed the advantages of being part of a supportive team encompassing diverse skills, bringing a wealth of knowledge and experience to the group. Additionally, the staff members mentioned the unwavering support provided to them by the Registered Manager.

Well-established recruitment procedures are in place, and newly hired employees receive comprehensive support during their initial months through a thorough induction program. This is further reinforced by various corporate and specialised training courses that assist individuals in their professional growth. The training provided to all staff members is regularly evaluated and enhanced, incorporating competency assessments whenever necessary.

Various information sources and direct observation of practice within the home were utilised to examine safe working practices thoroughly. The findings revealed the presence of solid risk assessment procedures, regular schedules to ensure the continuous review and maintenance of health and safety measures, incident reporting, and audits for specific practice areas. The Regulation Officer noted that the areas of improvement from the last inspection have been addressed.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from here.