



**Jersey Care
Commission**

Summary Report

Care Home Service 105

**Government of Jersey
Health and Community Services
19-21 Broad Street
St Helier
JE2 3RR**

29 November 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The care home service delivers specialised, person centred care and support. The Interim Manager and care staffs' approach was kind and respectful; they spoke of the importance of supporting the care receiver to thrive. Care records and feedback demonstrated individualised care.

Communication skills are bespoke, with verbal and non-verbal techniques and equipment used to aid effective communication with the care receiver. A wide range of indoor, outdoor, and community activities were offered. Risks related to the activities are assessed, and care receiver choice and safety are balanced.

There have been management changes. However, the new Interim Manager has been a consistent presence in the service. Monthly provider reports, policies and procedures, staff supervision, and training are maintained in line with Standards. The organisation structure and staff shift patterns provides 24-hour care and support from two care staff, with further on-call support if required.

Areas for improvement from the previous inspection have been achieved. There were no areas for improvement identified during this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).