



Jersey Care
Commission

Summary Report

01 Children's Home

Care Home Service

3 & 10 August

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings of this inspection were mostly positive. The Registered Manager and staff members engaged fully in the inspection process. Any requests for information and records were met.

Care receivers and their family members provided positive feedback about the home.

Following the last inspection carried out in September and October 2022, three areas of improvement were identified. All three areas of improvement have been achieved. Four new areas of improvement have been identified from this inspection; these are detailed below:

There needed to be a clear management oversight of staff compliance with mandatory training. The Regulation Officer was not reassured that all staff members were up to date with mandatory and essential training as no training plan was available. The Registered Manager explained that they need administration access to the staff training matrix held centrally by the wider service; this was recognised to be a barrier to the Registered Manager being able to have oversight. This is an area of improvement.

The Standards recommend that staff members who administer medication to children and young people in the home should be trained and competent to do this safely. An accredited Level 3 medication administration training module is recommended. The Registered Manager was unable to evidence which staff members had completed the recommended training. This is an area of improvement.

When administering medication, the Standards recommend that medication administration records (MAR) are used to ensure the safe administration of

medication. The prescriber or pharmacist should write the MAR sheets. Transcribing by any other person should only be in exceptional circumstances, and transcribing guidelines should be followed. Staff members had transcribed the MAR sheets reviewed by the Regulation Officer during the inspection; the information available on the MAR did not follow the transcribing guidelines. This is an area of improvement.

Organisational policies and procedures were not easily accessible to staff members and care receivers. This is an area of improvement.

Recent changes to the staff team have coincided with changes to the care receivers being accommodated in the home. The team benefits from being small and consistent, supporting relationships with the care receivers.

The Registered Manager promotes a child-centred ethos with a focus on providing a family home that is warm, comfortable, and inviting for the care receivers.

The Registered Manager ensures that a supervision model for staff members is followed. Supervision documentation was reviewed, showing evidence that reflective supervision is in line with the Standards for Children Homes. The supervision is planned, organised, and formally recorded.

The staff team encourages and supports community, social and sporting activities for the home care receivers. This is an area of good practice.

Safety plans and risk assessments were in place for the care receivers; these were found to be comprehensive and had been reviewed regularly.

The full report can be accessed from [here](#).