



**Jersey Care
Commission**

Summary Report

Les Amis (Home Care) Domiciliary Plus

Home Care Service

**La Grande Route de St Martin
St Saviour
JE2 7GS**

30 October and 6 November 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection outcome was very positive. The Registered Manager was present through the inspection processes and provided the regulation officers with all the evidence requested.

The regulation officers received feedback from care receivers, professionals, and staff which evidenced confidence in the service and the Registered Manager.

During this inspection process, the regulation officers reviewed the staffing levels, training, policies and procedures, monthly provider reports, audit systems, notifications, and care planning. These documents were reflective and met the requirements of the Home Care Standards.

The Registered Manager provided the regulation officers with several examples of robust, safe systems of working practices within the service. This included staff meetings, risk assessments, and staff training.

The regulation officers had the opportunity to thoroughly review the care plans, which showed a good understanding of care receivers' needs and were reflective of individual wishes and preferences. They also demonstrated a close involvement and promoted the care receiver's independence skills while ensuring they were equipped with the skills to manage the everyday challenges of living in their own home.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).