



**Jersey Care
Commission**

Summary Report

Westley Lodge and Cottage

Care Home Service

**Les Amis Limited
Five Oaks
St Saviour
JE2 7 GS**

4 and 12 October 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The Registered Manager and staff team engaged fully in the inspection process and ensured that all requests for information were fully met. In addition, care receivers and their family members provided feedback on the home, which was generally positive in nature.

Staff commented that they felt well supported by both their colleagues and management. The Registered Manager was well informed and competent in all operational aspects discussed. Staff spoke positively regarding their training opportunities and described regular supervision and appraisal.

The regulation officers observed caring and supportive interactions between staff and care receivers and staff were passionate about maintaining the independence of care receivers and providing a homely atmosphere.

The home's environment felt warm and welcoming, although some of the carpets were showing a bit of wear and tear. The access to the garden for all care receivers is a positive feature, although the shared exit point with neighbours could be considered a potential concern. This was discussed with the Registered Manager at the second visit and there had been an appropriate assessment of this risk. This is discussed further under the heading of 'choice and safety'.

Care receivers are involved in the day-to-day running of the home. An example of this is meal planning and preparation. Independence is encouraged with respect to financial matters where possible but with appropriate safeguards in place. This is highlighted further under the heading of 'choice and safety'. Two of the residents are employed within the local community and all residents have their own key to the home.

There were policies and procedures in place that reflected a commitment to the safety and well-being of care receivers. An example of this was medication administration within the home. Electronic care plans were detailed and person-centred and a thorough review of the care plans was underway by the Registered Manager which was nearing completion.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).