



**Jersey Care  
Commission**

## **Summary Report**

**Family Nursing and Home Care**

**District Nursing Home Care Service**

**Le Bas Centre  
St Saviours Road  
St Helier  
JE2 4RP**

**16 August and 27 October 2023**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from this inspection show that this service is an essential component of the broader health care system in providing individualised person-centred care, which maximises care receiver safety and supports them in managing their health conditions as far as possible. The Registered Manager and district nursing team had a clear vision of the support it provides and a genuine commitment to working within a culture that ensures the best possible outcomes for people receiving care.

The staff team feels very well supported by the Registered Manager and the daily nursing management team. There are strong communication channels throughout the service, which positively impacts people's health, well-being and safety. Risks to care receiver's health are recorded and minimised to maintain their health as far as possible. Care records are detailed and evidence that care receivers are fully involved in the planning and management of their care.

The team understood their roles and responsibilities well and the best ways to provide care. Nurses can advance their professional knowledge and skills as the organisation supports ongoing development and career progression.

Care receivers were enthusiastic about the care they received and said the district nursing team were familiar with them, and they provided a good quality care service to them. Care receivers commented on the professionalism of the district nursing team and expressed complete confidence in their professional abilities.

Robust governance processes with systems in place are designed to monitor and oversee all aspects of the service. The service continually reflects on practices and aspires to develop for the benefit of the people who require it.

There are no areas for improvement arising from this inspection visit.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).