



**Jersey Care
Commission**

Summary REPORT

Eden House

**Care Home Service
(Short Breaks Centre)**

**Le Cloches
St Clements
JE2 6NQ**

22 June and 4 July 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

No areas for improvement were identified as part of the last inspection on 29 September and 12 October 2022. Similarly, this inspection did not identify any areas for improvement.

No complaints or notifications of notifiable events have been made to the Commission about this service. In addition, no complaints have been made directly to this service by care receivers or the parents/carers. However, the Registered Manager provided examples of how care staff advocate for children and young people who access this service through individual communication styles and observations. This is an area of good practice.

Independent visitors undertake monthly visits to this service and produce monthly quality assurance reports for this service and the wider organisation. The Regulation Officer reviewed the reports since the last inspection and noted them to be thorough. Where independent visitors made recommendations, these were acted upon by the service.

The Regulation Officer was assured that mandatory training and staff supervision was carried out per the Children's Home Standards.

Personal care files, including care plans for children and young people who access this service, were comprehensive, collaborative, and co-produced with parents/carers and other professionals. This is an area of good practice.

The Regulation Officer evidenced regular collaboration with parents/carers in the co-production of care plans, risk assessments, and session plans. This is an area of good practice.

Communication assessments resulted in communication tools being actively used with children and young people who access this service. Consequently, children and young people are offered choices and consulted regarding the care they receive. This is an area of good practice.

The Regulation Officer was satisfied that the management of medications in this service was comprehensive and had improved on the excellent practice evidenced in the last inspection.

Care staff in this service are passionate, skilled, and dedicated in their care and support role for children and young people who access this service. Positive individualised communication methods are used extensively and provide evidence of children and young people achieving and progressing in agreed targets and goals.

Notably, feedback from parents/carers and professionals consulted during this inspection was positive about this service.

Overall, this service is well-led, effective, and organised.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).