



**Jersey Care
Commission**

Summary Report

Stuart Court

Care Home Service

**La Rue de Haut
St Lawrence
JE3 1JQ**

13 and 19 September 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from this inspection were exceptionally positive, with evidence that the home has continued to comply with Regulations and Standards. The Registered Manager's presence and leadership style positively impact and affect the experience of care receivers and staff. Care receivers reported they receive a good standard of care and are supported to live a good life. They said their right to choose how to spend their time was respected, and a relaxed and calm atmosphere was noted in the home during both inspection visits.

Staff were motivated and committed to providing a quality service and took pride in their work. New staff are subject to a robust recruitment process and are provided with a comprehensive induction, supervision and appraisal programme. Staff retention is good, and there is typically a low staff turnover. Mandatory and other appropriate training is provided for staff; most have obtained a health and social care vocational qualification. The staffing levels consistently meet Standards, and the skill mix of staff is given a high priority.

The home is well-governed, and robust governance processes are in place to ensure effective oversight of the service. A clear management structure is in place, and consistency in quality of care, leadership, staffing and management has been evident since the home was last inspected. There is a planned maintenance, refurbishment and renovation programme. The home environment positively impacts care receivers' quality of life. Samples of care records were detailed, showing that care receivers' choices, safety needs, rights and views are considered when planning and delivering support.

The inspection found that the home operates according to the aims and objectives described in the Statement of Purpose.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).