

Summary Report

Sarum

Care Home Service

Les Amis Head Office,

La Grande Route de St Martin

St Saviour, JE2 7JA

15 August 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings of this inspection were positive and there are no areas for improvement. The Registered Manager and Team Leader each engaged fully in the inspection process. They ensured that any requests for information and records were met. Where there were requests for additional information to be submitted electronically following the inspection visit, these were provided promptly.

Care receivers, their family members and members of staff were confident in providing feedback about the home. It was apparent that the care receivers enjoy active lives with much meaningful activity including paid employment.

The Regulation Officer reviewed the organisational policies, procedures, and other documentation. These were found to be in order and appropriately reflected the requirements of the Care Home Standards.

The home is well managed and staff members spoke warmly about this, considering that they are fully supported in their roles, having opportunities for training and development. It was apparent that training is afforded very high priority.

The home successfully balances ensuring that the environment is homely and that care receivers have a genuine view that it is their home, and that they have a stake in how it is operated; whilst simultaneously being a very well organised service which makes full use of daily, monthly, and annual planning to ensure that all routine tasks are undertaken and that all care receiver needs are met.

IMPROVEMENT PLAN

Th	ere were no	areas for	r improven	nent iden	tified d	during t	this i	nspection	and	an
Im	orovement F	lan has r	not been is	sued.						

The full report can be accessed from here.