



**Jersey Care
Commission**

Summary Report

Le Petit Bosquet

Care Home Service

**La Rue de Haut
St Lawrence
JE3 1JZ**

10 & 22 August 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The home had a friendly and welcoming atmosphere. Interactions between care receivers and staff were found to be caring, respectful and complimentary to the care receivers' personalities, whilst maintaining professional boundaries.

It was clear that the staff use a person-centred approach with all the care receivers.

The homes' Statement of Purpose was updated and sent to the Jersey Care Commission during the inspection process, and it was evident that the care provided reflects the philosophy.

Excellent communication between staff and care receivers was observed by the Regulation Officer and this was also highlighted by the care receivers and their families to the Regulation Officer during feedback.

Care records and feedback from care receivers and their representatives show that care and support is provided to reflect individual needs and personal preferences.

Care receivers are encouraged to participate in activities both inside and outside of the home and their views are regularly sought by way of meetings and questionnaires.

There is a robust recruitment process for new staff, which includes an induction programme. Once completed, staff are given ongoing supervision, appraisals, and mandatory training.

All staff complete mandatory training, and any additional study sessions specifically required to suit individual care receivers in the home.

At the time of the inspection the home was nearing completion of an extension to accommodate a further sixteen care receivers. The Registered Manager discussed the process of registering the new extension with the Commission with the Regulation Officer. There were minimal concerns raised by the care receivers, their relatives, and staff with regards to the new extension, with the main one being that they hoped the dynamic of the home wouldn't change with more care receivers.

The Registered Manager and Deputy Manager were happy to spend time with the Regulation Officer over the course of the inspection and answered all questions with confidence.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).