

Meeting of the Jersey Care Commission

AGENDA

to be held on **13 September 2023**

09:00 – 12:35

Venue:

Venue: Jersey Care Commission. 1st Floor, Capital House. 8 Church Street

Members of the public are welcome to attend the meeting although at least 48 hours' notice should be provided to enable any appropriate adjustments to be made. Please contact enquiries@carecommission.je or via [01534 445801](tel:01534445801) if you would like to attend. The minutes of each meeting are ratified by the Board at the subsequent Board meeting and are then published on the Commission's website.

Chair: Glenn Houston (GH)

Commissioners: Lesley Bratch (LB), Kathryn Chamberlain (KC), Jackie Hall (JH) Noreen Kent (NK) Angela Parry (AP) Gordon Pownall (GB)

In attendance: Becky Sherrington (BS), Chief Inspector
Mark Silver (MS), Head of Business and Performance
Sarah Elliot (SE), Chair, Safeguarding Partnership Board (Item 10)
Kezia Lightfoot, (KL), Communications, Switch Digital (Item 11)
Valter Fernandes (VF), Principal Standards Officer

Minute taker: Lisa Phillips (LP), Executive Administrator
Sandra Damiao (SD), Administrator

Apologies:

		Action	Type of Report	Timing	Owner
PART A – PUBLIC					
1.	Welcome, Apologies and Declarations of Interest	Discussion	Verbal	09:00	Chair

2.	Minutes, Matters Arising from Board Meeting held on 19 July 2023 <ul style="list-style-type: none"> • Review and approval of Minutes • Review of Actions update 	Approval	Paper	09:05	Chair
3.	Chair's report	Noting	Paper	09:15	Chair
4.	Chief Inspector's report	Noting	Paper	09:25	Chief Inspector
5.	Financial Update	Noting	Presentation	09:40	Chief Inspector
6.	Review of Scheme of Delegation	Approval	Paper	10:05	Chief Inspector
7.	Review of Complaints Policies 7.1 Complaints – Provisions of Care 7.2 Complaints – About the Commission	Approval	Paper	10:20	Head of Business and Performance
8.	Review of Escalation Policy	Approval	Paper	10.35	Chief Inspector
9.	9.0 Risk Update Cover Paper 9.1 Risk Register	Approval	Paper	10:50	Head of Business and Performance
	Break			11:05	
10.	Sarah Elliot, Chair of Partnership Board to address the Board	Discussion	Verbal	11:15	Chair
11.	Communication Plan	Noting	Verbal	11:45	Chief Inspector
12.	Forward Look	Approval	Paper	12:00	Chair
13.	Key Decisions (Summary)	Discussion	Resume	12:15	Chair
14.	Board and Chief Inspector Debrief	Discussion	Verbal	12.30	Chair
15.	Board Debrief (Commissioners only)	Discussion	Verbal	12.45	Chair
16.	Close			1:00	Chair