



**Jersey Care
Commission**

Summary Report

Maison St Brelade

Care Home Service

**Petite Route des Mielles
St Brelade
JE3 8FD**

11 & 17 July 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Overall, the findings of this inspection were very positive. The Registered Manager, Deputy Manager, and care staff were engaged in the inspection process and ensured all required documentation was available to view. The home has recently introduced a care management software system called Fusion eCare. The Regulation Officer accessed the online care records during the inspection.

The care home has a warm, friendly atmosphere, is cleaned to a high standard, and the care and support observed were of a high quality. The care staff were friendly and supportive in their approach and aware of the needs of all the care receivers.

The care home works in partnership with other organisations to ensure person-centred care delivery and positive outcomes for the care receivers' physical health, mental health and social well-being. They work within the Gold Standard Framework in providing end-of-life care in partnership with other allied health professionals. The management team are working towards accreditation.

A selection of care receivers' friends and relatives were happy to provide feedback on the home, along with some staff and other professionals who visit the home.

A review of all the policies to support the safe and effective running of the home evidenced that particular attention was given to accidents, Health & Safety risk assessments, complaints, administration of medicines, admissions, and recruitment. All the policies linked to the Care Home Standards have been updated this year.

It was positive to note that the monthly quality reports are completed comprehensively and in line with the Standards. The Registered Manager has enlisted the support of an independent person to complete the compliance information and identify any actions. The actions are removed once completed.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).