



**Jersey Care  
Commission**

# **Summary Report**

**Field View**

**Care Home Service**

**La Grande Route de St Martin  
St Saviour, JE2 7GS**

**25 May 2023**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The last inspection was conducted between 7 June and 7 July 2022, resulting in two areas of improvement being identified for this service. Permanent and bank staffing levels are now sufficient to ensure that annual leave and sickness periods are covered in line with this service's Statement of Purpose. The regulation officers were assured that no lone working was taking place in this service.

In respect of all staff completing medications management training, this no longer applies to this service as the care receivers self-administer their own medication. No areas for improvement were identified as a result of this inspection.

Notifications received by the Commission from this service have reduced significantly since the last inspection and reflected greater stability in this service. Regulation officers heard from care staff about how they had successfully endeavoured to build trusting and reliable relationships with care receivers, which had resulted in fewer notifications to the Commission. This is an area of good practice.

Care receivers' files were found to be in order and followed data protection principles, given the age range of the young adults accessing this service. There was evidence of using independence skills checklists on all care receivers' files and regular reviews at least three monthly.

The care staff's attitude to delivering care in this service was person-centred and based on a consistent whole-team approach. Support plans were built on care receivers' strengths and were outcomes-based. Care staff gave examples of supporting care receivers through challenging situations while maintaining positive regard, respect, and boundaries for better outcomes. This is an area of good practice in this service.

Since the last inspection, several care receivers have successfully transitioned to independent or semi-independent living. Care staff provided examples of how care receivers were supported and involved in planning their transition. In addition, this service has offered post-transition support where young adults request this.

Care staff spoke positively regarding the training offered in this service, notably the Trauma Recovery Model and Applied Therapeutic Skills. Care staff provided examples of how they had incorporated this learning into the everyday support they provide to care receivers in this service.

The last inspection in June and July 2022 identified some need for clarification between the roles of care staff and the personal advisors allocated to care receivers as part of the leaving care offer of the Government of Jersey. The Registered Manager and care staff provided examples of how this had improved, resulting in more coherent support plans and better outcomes for care receivers.

The regulation officers recognized the staff team's dedication, commitment, and determination during this inspection, alongside a genuine fondness from care staff for the care receivers accessing this service.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection, and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).