



**Jersey Care
Commission**

Summary Report

43 Clubley Estate

Care Home Service

**Les Amis Head Office,
La Grande Route de St Martin
St Saviour, JE2 7JA**

14 July 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings of this inspection were positive and there are no areas for improvement. The Registered Manager and Team Leader each engaged fully in the inspection process. They ensured that any requests for information and records were met. Where there were requests for additional information to be submitted electronically following the inspection visit, these were provided promptly.

Care receivers, their family members and members of staff were confident in providing feedback about the home, all of which was positive.

The Regulation Officer reviewed the organisational policies, procedures, and other documentation. These were found to be in order and appropriately reflected the requirements of the Care Home Standards.

There had been two areas for improvement following the previous inspection in 2022. Considerable effort had been made to ensure these deficits were fully resolved, which was encouraging to note. These areas for improvement are now satisfied and there are no new areas for improvement arising from this inspection.

The care home benefits from a small, consistent, and cohesive staff team. Since the previous inspection, staff turnover has been limited and there are no significant concerns associated with staffing, other than that there are two current vacancies. However, this is being managed successfully by the Registered Manager.

The home is well managed, and the Registered Manager promotes an overall ethos of inclusion, meaningful activity, and person-centredness. Care plans were found to be of good quality and reflective of the needs and personalities of the care receivers. The care receivers appeared relaxed, content and very positive about the home and the care provided.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).