



Article “Meet our Commissioners: Noreen Kent”

The Jersey Care Commission (the Commission) is dedicated to providing independent assurance, promoting best practice and improving health and social care outcomes for the people of Jersey. Our Commissioners play a vital role in achieving this objective.

Noreen Kent is a skilled and respected midwifery and nurse leader who has worked in the NHS for over 40 years. She joined the Board as a Commissioner in December 2020.

Noreen has been heavily involved in policy setting roles with the NHS for a number of years. As Nurse Director and Executive Lead for Clinical Governance within NHS National Services Scotland, she helped to shape and apply policy at national, regional, and local levels. She was also their senior responsible officer for the Excellence in Care Programme.

As a result of her long and distinguished career in healthcare, Noreen is passionate about maintaining professional standards and behaviours. She sees this as the essential link that safeguards the health and wellbeing of the public. Through her role as Fitness to Practise registrant panel member and Chair with the Nursing and Midwifery Council, and as UK Programme Director and strategic lead for ‘Midwifery 2020’, Noreen has dealt with numerous professional regulation and complex change management projects.

The role of the Commissioner is to interact closely with, and act as a support network for service providers and users. Noreen’s background in clinical, managerial, education and policy means that she contributes valuable insights into delivering improved quality and outcomes for patients and their families, while always maintaining the person at the centre of care.

Commenting on what the Jersey Care Commission brings to the people of Jersey, Noreen said “The JCC sets care standards and provides assurance and protection for people using the services which it regulates. It plays a key role in improving services for both adults and children, promoting good practice and acting as a catalyst for change, improvement, and innovation.