



**Jersey Care
Commission**

Summary Report

05 Children's Home

Children's Home Service

**Liberte House
19-23 La Motte Street
St Helier
JE2 4SY**

8 June & June 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

There is a small, consistent staff team in place for this service. Staff members have been thoughtfully placed with considerate matching of experience and previous relationships with some of care receivers.

Staff members feel safe and supported to undertake their caring roles, partly due to the service being well-led with supportive management and leadership of the home.

Impact risk assessments are completed during the matching process for each young person; this ensures that the home is suitable for their needs and the needs of the other residents.

There is evidence of clear care planning for each young person. Care records give an understanding of the young people's likes and dislikes, previous experiences that have contributed to them becoming looked after and provide a sense of most of their needs going forward.

There was a lack of information about the young people's health needs, with no evidence of health care plans. It was unclear from the care records whether the young people had received essential health care such as dental checks.

Two care staff members are assigned as key workers for each resident. Key workers are instrumental in building a relationship with the young person and supporting them to communicate with other members of the team involved in their care.

There was evidence of safety plans and risk assessments developed for the care receivers. Plans are regularly reviewed.

A Young Person's Guide has been developed for this new service. This was reviewed and was found to be designed to engage the young people and provide a clear overview of the home. The Keyworker role is explained, and expectations of the home, the boundaries, and house rules are defined. The guide also includes helpful contact numbers for support services that young people may wish to utilise.

There was no clear oversight of the training needs of staff, however, at the time of the inspection, there was a focus on this, and a training matrix was being developed. The matrix provided to the Regulation Officer evidenced gaps in the mandatory training needs of the team; this was in the process of being addressed by the manager and Deputy Manager.

The Regulation Officer was assured that staff receive regular supervision from the Deputy Manager. There is clear oversight to ensure that supervision is completed monthly. This is recorded and placed in the staff member's files.

All members of the staff team focus on promoting a homely atmosphere; they refer to the home as the care receivers' home. The young people are consulted on the decoration of their bedrooms and other areas of the house.

Staff members offer support and encouragement in the things that the young people identify that they want to do, such as outdoor activities, interests in the community, participation in sports, or other recreational pursuits.

Staff provide a person-centred approach when working directly with the care receivers.

The full report can be accessed from [here](#).