



**Jersey Care
Commission**

Summary Report

Maison La Corderie

Care Home Service

**Green Street
St Helier
JE2 4UG**

3 and 12 July 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers are happy with the standard of care and support they receive and are complimentary of the staff team. They can be active inside and outside the home as their abilities allow, and the home is welcoming, homely, and comfortable. Care receivers were complimentary of the food standards, care, and support they received. They all described they had choices and freedom to come and go as they chose to, which was noted during both inspection visits. Health professionals were complimentary of the standards of care and they had no concerns regarding the care and support provided.

The environment was well maintained, and the Provider is committed to improving and upgrading the home furnishings and décor. Safe recruitment practices are in place for newly employed staff. Training is provided, and a senior, experienced care worker is on duty. There are adequate numbers of staff to ensure care receivers receive care and support when they need it. There are governance arrangements in place to support the smooth operation of the home and help ensure it is safe and effective.

All staff are provided with the same training, including mandatory subjects and other topics relevant to care receiver needs. Supervision is provided, and staff said they felt supported and worked well as a team. They said they enjoyed their work and were seen to be showing kindness and respect to care receivers. There are a range of policies and procedures for staff to follow, and regular staff meetings are held to keep them up to date.

Samples of care receivers' plans were limited in detail and needed to provide information about the person's background or abilities consistently. The need to enhance and improve care planning arrangements is the only area for improvement identified from this inspection.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

Area for Improvement 1 Ref: Standards 2.4, 2.5 and 2.6 To be completed by: 2 months of the date of this inspection (12 September 2023)	Care receivers' care plans will identify their personal goals and preferences and evidence their involvement in development and review.
	Response of Registered Provider: This has been actioned with immediate effect.

The full report can be accessed from [here](#).