



**Jersey Care
Commission**

Summary Report

Sandybrook Day Centre

Adult Day Care Service

**La Rue du Craslin
St Peter
JE3 7ZZ**

**Dates of the inspection
12 April, 17 April and 18 April 2023**

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from the inspection of Sandybrook Day Centre were positive.

There was a clear consensus in the feedback gained and the practice observed by the Regulation Officer that the team is kind, caring and hard-working. Their focus is person-centred and recognises both the care receivers' experiences and wishes and the broader impact the care receives condition has on families.

The service offers a wide range of engaging activities to care receivers. These include singing, cooking, gardening, games and outings.

The team holds a check-in meeting called "The Hub" every morning and afternoon. The session observed by the Regulation Officer was skilfully chaired and demonstrated positive team working and effective communication.

It is acknowledged that low staffing levels have been an issue for the service. However, the strategies employed to manage this represent effective management and a flexible, committed team. The Registered Manager understands her role and responsibilities and has a practical and compassionate approach to undertaking these.

The referral process through to a care receiver attending the centre is straightforward. It is outlined in the Sandybrook Day Centre leaflet given to all care receivers.

There is one area for improvement. The Registered Provider must ensure that all risk assessments document the date that they were completed, the date of any updates and the date of the next review.

IMPROVEMENT PLAN

There is one area for improvement identified during this inspection. The table below is the Registered Provider's response to the inspection findings.

<p>Area for Improvement 1</p> <p>Ref: Standards 4.6 and 4.7</p> <p>To be completed by: 3 months from the date of inspection (18 July 2023)</p>	<p>The Registered Provider must ensure that all risk assessments clearly document, the date commenced, updated and when the next review is required.</p> <p>Response of Registered Provider:</p> <p>We have redesigned our documentation to reflect the required improvement.</p> <p>We have a meeting booked on the 14th of July with our JCC Inspector (Tracy Fallon) to demonstrate this area of improvement has been actioned.</p> <p>We have implemented this improvement across all of our day care provision, in order to standardise our paperwork to adhere to standard 4.6 and 4.7.</p> <p>We have also shared this area for improvement with the HCS registered manager group and will offer the standardised format for use across the care group as appropriate.</p> <p>We welcome a further scheduled visit to Sandybrook in October to review what we have put in place and to ensure we have met this area for improvement.</p>
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The full report can be accessed from [here](#).