



**Jersey Care  
Commission**

## **Summary Report**

**Rosemary Cottage Care Home**

**Care Home Service**

**La Rue De La Vallee  
St Mary  
JE3 3DL**

**19 May 2023**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Residents communicated that they liked living in Rosemary Cottage and felt that they received a good service. They described the home as being homely and expressed happiness and a sense of belonging in their home. The environment is domestic, homely and welcoming and residents were seen using the internal and external areas and were observed socialising with each other. Residents were enthusiastic about the home and were complimentary about the management and staff team.

The home management emphasises a culture where residents are placed at the heart of the service and aims to capture positive outcomes for them. The home is well thought of by external health professionals who expressed confidence in the home's ethos and operation and gave examples of residents' progress and their positive outcomes. Residents are encouraged to become more autonomous, and on some occasions, residents have moved out of the home to independent living.

Care staff appeared motivated, demonstrated a sound knowledge of the residents they supported, and had an in-depth understanding of the challenges they faced.

Appropriate referrals are made to health professionals promptly to ensure well-being outcomes are met. Personal plans are developed, and residents are fully involved in setting and reviewing their objectives. The records showed that residents are supported to do things that matter to them and meet their preferences.

There is adequate oversight of the service and quality of support provided. Robust governance processes include monthly visits from registered health professionals employed within the organisation to ensure the home meets Standards.

There are no areas for improvement made from this inspection.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).