



**Jersey Care
Commission**

Summary Report

Lavender Villa Care Home

Care Home Service

**La Rue a Don
Grouville
JE3 9DX**

27 April 3 May 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from the inspection were positive.

Lavender Villa has a clear organisational and management structure to support the quality care delivery and a culture of assessing and monitoring the quality.

Feedback from a range of sources was positive and illustrated a caring, compassionate team. There were clear examples of person centred care and collaborative multi-agency working, that manages to successfully balance care receivers' choice and safety.

The environment is homely, welcoming, and well maintained. A range of activities is offered to promote well-being. Care records were clear and appropriate.

There continues to be some uncertainty regarding plans to expand the care home, and the Regulation Officer raised this as an outstanding concern. The Care Provider advised that they would facilitate open discussions with all residents and families within three months and will keep the Commission updated.

The service meets the Care Home Standards that were reviewed as part of this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).