



**Jersey Care
Commission**

Summary Report

17/18 Le Grand Clos

Care Home Service

**St Johns Road
St Helier
Jersey
JE2 3BB**

20 March 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

17/18 Le Grand Clos was a welcoming environment where care receivers live as independently as possible. There is a strong focus on person-centred practices within the home. This was observed through the day-to-day decision-making of care receivers and how they are supported to engage in activities of their choice.

The staff respected the environment, acknowledging that they were within the care receivers' homes. The level of support offered was agreed upon with care receivers. Care plans reflected the inclusion of care receivers in determining how support would be delivered.

Care receivers provided detailed feedback on their experiences of living in the home. This was consistently positive, demonstrating that they had a voice, their opinions were valued and their wishes / preferences were respected.

There is a consistent managerial presence within the home. There is daily contact between the Registered Manager and Team Leader, with one or both present daily. Both staff and care receivers spoke positively of the management team and their input into running the home while encouraging others to contribute to and lead new ideas and initiatives.

Multiple processes were observed which contribute to the safe delivery of support. This includes interventions to minimise risks, promote health and safety and ensure continuity of service delivery. However, all such practices respect the individuality of care receivers and their right to choice and independence, as well as recognising that the home is a private residence for care receivers.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).