



**Jersey Care
Commission**

Summary Report

Nightingales

Home Care Service

**60 Palace Close
St Saviour
JE2 7SG**

22 February 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what was found during this inspection. Further information about our findings is contained in the main body of this report.

The findings from the inspection were positive. Nightingales Home Care has a clear organisational and management structure that supports quality care delivery.

The process from referral through initial assessment, the commencement of care delivery and reassessment of needs was clear. It represented a person centred, compassionate approach to care planning and delivery. It was supported with care receiver information and comprehensive record keeping.

The induction process for new carers was thorough and there was evidence of ongoing staff supervision and training. Areas of improvement identified at the last inspection have been met.

Feedback from a range of sources was positive and illustrated responsive, supportive and collaborative practice.

The service meets the Home Care Standards that were reviewed as part of this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).