



**Jersey Care  
Commission**

## **Summary Report**

**Le Geyt Adult Day Centre**

**Adult Day Care Service**

**La Grande Route de St Martin  
Five Oaks  
St Saviour  
JE2 7GS**

**29 November and  
2 December 2022**

## **SUMMARY OF INSPECTION FINDINGS**

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

During the last inspection on 12 and 17 May 2021, two areas for improvement were identified. The Regulation Officer evidenced that these two areas for improvement had been successfully addressed by this service. No new areas for improvement were identified as part of this inspection.

As with most of the care sector, maintaining adequate staffing levels has been a challenge for this service since the last inspection, with five new staff joining the existing staff team. The Regulation Officer spoke with several new staff members who each provided positive feedback about their induction and confirmed that the process equipped them with the necessary skills and knowledge to deliver care and support to this client group.

Safe recruitment practice has been observed by this service for new staff and enhanced criminal record checks are tracked and renewed every three years for existing staff. In relation to recruitment processes, the Registered Manager also confirmed that they have access to the Government of Jersey's Human Resource portal.

The Regulation Officer evidenced a strong emphasis on training in this service. This service closes for two days a year to ensure that mandatory training is undertaken, alongside supplementary service specific training, such as Capacity and Self Determination, My Voice, Autism and Dementia training.

This service meets the requirement for at least 50% of staff having a Level 2 qualification in health and social care, with the remaining staff having started or are close to completing this training.

The safety of care receivers, given their extra vulnerability is prioritised by this service. PPE continues to be used by staff and there are a range of policies and procedures in place to promote care receivers' safety and protection, such as building management, health and safety, infection control, medication management and moving and handling. This service also benefits from new system called 'Concerto', which logs when inspections, such as health and safety or building inspections have been completed and when they are due, as well as the ability to raise works orders for building maintenance.

The care and support plans viewed by the Regulation Officer reflected the needs of the care receivers, were person centred, had clear aims noted and were recorded both electronically and in a paper format. The Regulation Officer evidenced that care receivers' support plans are regularly reviewed, either due to changing needs or periodic review. Care receivers and family members contribute to support and activity plans. Risk assessments were in place, and it was apparent that these are also regularly reviewed, alongside evidence of proportionate dynamic risk assessment taking place to enhance care receivers' experiences in this service.

The Regulation Officer observed communications aids being used by care receivers and staff. Interactions between care receivers and staff appeared natural, warm, and respectful, with care receivers communicating contentment and pleasure with the activities they were undertaking.

This service provides a 'blended approach' to the personal care and support it provides to care receivers, with approximately half the care receivers on community based activities during the inspection visits, with the remaining cohort based at the service building undertaking a programme of activities. Feedback is sought from care receivers during and post their daily planned activity programmes, this can be verbal, via individual communications aids or a range of emoji expression faces.

This service has a thorough referral and transition process for prospective care receivers. The Registered Manager reported that where need is identified early, they start working alongside education providers to plan the transition of prospective care receivers from 14 years of age.

In addition, the Registered Manager stated that this provides them with the opportunity to build important relationships with families, so they feel involved in the process. This also allows this service to project future need over the next five years in terms of staffing and resources. This is an area of good practice.

The Regulation Officer was assured by this inspection that this service has strong leadership, alongside a dedicated and passionate staff team who provide good quality care and support to care receivers.

Feedback from staff and relatives of the care receivers was positive. The Regulation Officer noted that staff were enthusiastic and passionate about their work and expressed that they experience a sense of personal reward in their role in supporting these care receivers.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).