



**Jersey Care
Commission**

Summary Report

Camelot

Care Home Service

**3 Waverley Terrace
St Saviour
JE2 7LA**

6th and 20th October 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The inspection was unannounced on the first day and, due to the Registered Manager's unavailability at that time, a follow up visit was arranged to complete the process. The home environment was found in good order, with recent refurbishment or improvements noted to both interior and exterior areas. This has taken place partly to address some health and safety concerns and also to further enhance the homely environment.

Residents present on both days of inspection provided very positive feedback of the support they receive and satisfaction with their accommodation.

It was very evident and measurable by the range of activities being undertaken by each of the residents that a strong ethos of recovery work was being promoted within the home. Examples of the progress made in peoples ongoing recovery was also found from direct conversations which the Regulation Officer had with residents, and further demonstrated in case summaries provided by the staff team and Registered Manager.

Ways of working were confirmed by care staff and residents that take into account individuals' support needs and any challenges that may arise to meet these needs. It was also noted as to the positive feedback and observations made by the staff team about the appointment to the Deputy Manager position, which has provided further structure and support for both the Registered Manager and the team to benefit from.

Supporting information was also gathered from external sources including two relatives and one healthcare professional; this provided further evidence to demonstrate that the home was operating in a way that promotes the recovery of residents in a safe and effective way to meet the Standards.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).