



Jersey Care
Commission

Summary Report

Secure Children's Home

Children's Home Service

**12 January &
19 January 2023**

The full report can be accessed from [Link](#).

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

This inspection was a focused inspection on the five areas for improvement identified in the last inspection completed in August and September 2022. This inspection resulted in an Improvement Notice being served to the Registered Provider.

The regulation officers undertook detailed enquiries with the Registered and Deputy Managers in regard to the five areas for improvement and were satisfied that improvement could be evidenced in four of the five areas. The one area where sufficient progress has not been made, was in relation to the transition of care receivers to other accommodation.

Several care receivers have transitioned from this home back into the community since the last inspection in August and September 2022. The Registered Manager provided details of the transition plans for these care receivers and was transparent and honest about the challenges in this regard, but also spoke positively about the relative success of these plans.

The regulation officers discovered that a transition planning decision could have potentially hampered one transition. However, this transition plan was well supported by staff who provided community-based support for three weeks alongside the care receiver's main carers.

The planning and decision making for transitions is not led by this service. Consequently, the Registered Manager has limited control over how transitions are managed. The regulation officers considered that responsibility in this area should reside directly with the Registered Provider. As a result, the Commission intends to work closely with the Registered Provider to ensure that progress is made in this area. This is no longer an area for improvement for this service.

No new areas for improvement were identified in this inspection.

Since the last inspection on the 31 August and 5 September 2022, the majority of the proposed refurbishment and redecoration has been completed, resulting in a homely and spacious feel to the main communal living area. Office space has been reduced and the dining area is now part of the open plan communal area. The visitor's room has been redecorated and new furniture has been purchased, making it a comfortable setting for families to meet. This no longer an area for improvement.

The regulation officers were satisfied that care receivers had received an education provision that was timely and met care receivers individual needs. This is no longer an area for improvement.

The Registered and Deputy Managers provided an update on the Prevention and Management of Violence and Aggression (PMVA) model used in this home. Additional training had been delivered to staff and a weekly programme of embedding this training was now underway. The Deputy Manager was now accredited to deliver training and two other staff members had been identified to undertake train the trainer training.

The management team and staff spoken too were confident that the additional training and weekly sessions would provide staff with the necessary skills to intervene if care receivers displayed violent or aggressive behaviour. The regulation officers were satisfied that the service had made the necessary improvements to provide staff with adequate training and that overall staff confidence in the PMVA model had increased. This is no longer an area for improvement.

The regulation officers viewed the central supervision record for all staff and were satisfied that regular supervision had been provided to all staff since September 2022. Staff who were spoken with as part of this inspection confirmed this and also gave positive feedback about the quality and structure of the supervision they received. This is no longer an area for improvement.

The feedback from staff, care receivers and professionals who have regular contact with this service was positive regarding the on-going improvements that have been made.

The regulation officers welcomed the positive changes made to this service by the Registered Provider, Registered Manager, and staff team over the last year. There has been a significant change, alongside a determination to make the necessary changes to provide care and support to children and young people who have had their liberty restricted and require therapeutic care.

The regulation officers are satisfied that this service remains on an improvement journey and has plans to further improve the facilities and staff training to provide better lived experiences for the children and young people who access this service.

Given the evidenced improvements set out in this inspection report, the Commission has formally rescinded the published improvement notice. However, the Commission will continue to monitor the improvement journey of this service through regular review to ensure the improvements are maintained.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.