



**Jersey Care
Commission**

Summary Report

St Joseph's Residential and Nursing Home

Care Home Service

**St Johns Road
St Helier
JE2 4XZ**

30 December 2022 & 3 January 2023

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The evidence gathered from a range of sources showed that the leadership and management arrangements in place were effective which ensured that a quality and safe service is provided to care receivers. Care staff were recruited safely and trained in a range of topics relevant to their roles. Supervision and appraisals were provided for. Staffing levels were maintained and met the minimum Standards.

Care receivers and their families reported a good quality of life in a homely, clean environment with care and support provided by friendly, caring and competent staff. Care receivers commented positively on the quality and variety of food provided to them. Staff knew care receiver's well and had a good understanding of their care and support requirements, social and family histories and lifestyle preferences. Staff interactions with care receivers were observed to be kind and caring.

The Registered Manager maintains a presence in the home, was clearly known to care receivers and their families and who expressed confidence in her abilities. The home was operating at full occupancy during the inspection week and pre-admission assessments had been completed in order to determine whether or not the service could meet potential care receiver's needs. Appropriate care plans had been developed based on assessed needs and they were found to have been updated in line with changing needs.

There were appropriate governance arrangements in place to ensure oversight of the service and it was evident that this was an effective process to continually drive improvements. The home's refurbishment programme continues and environmental improvements have included an upgrade of the fire safety systems, redecoration and new furnishings throughout. There were no areas for improvement as a result of this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).