



**Jersey Care
Commission**

Summary Report

Glanville Care Home

Care Home Service

**70-74 St. Mark's Road
St Saviour
JE2 7LD**

25 October and 2 November 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

There was positive feedback from care receivers, relatives and health professionals concerning both the home itself and the care provided, supporting the evidence of person-centred care and a homely environment. There was evidence that the Registered Manager includes both staff and care receivers in decision making at this home.

Despite there not being an activity co-ordinator employed at the home, there are a variety of activities organised for both groups of care receivers and individuals. Some of these activities are self-led by the care receivers themselves and range from French conversation to gardening and trips to the cinema.

There was evidence of relevant policies and procedures being in place to safeguard both staff and care receivers. The home has appropriate fire checks in place and a weekly fire drill; however, it was discussed with the Registered Manager that this did not meet the requirement for fire drills as set out by the Jersey Fire and Rescue Service. This will be an area for improvement.

There was evidence of a robust induction and training programme for all staff. In addition, staff also receive regular supervision and annual appraisals.

Medications are stored and administered safely. All staff have appropriate Regulated Qualifications Framework (RQF) medications training to administer medications within the home. There was a draft medication policy in place and a template document for medication audit was provided immediately after inspection. This template was found to be clear and comprehensive and is shortly to be introduced within the home to ensure regular medication audit.

There was evidence of monthly reporting within the home by both the Registered Manager and an external person (a trained social worker), to provide quality

assurance and review of the Standards. The Registered Manager also reports to the home's committee.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the registered provider's response to the inspection findings.

Area for Improvement 1 Ref: Standard 12.3 To be completed by: with immediate effect.	The Registered Provider must ensure that regular fire drills are carried out with all staff in accordance with the statutory regulations and requirements set by the States of Jersey Fire and Rescue Service
	Response by registered provider: The recommendation is accepted and has been acted upon.

The full report can be accessed from [here](#).