



Jersey Care
Commission

Summary Report

Aztec House Care Home

Care Home Service

37 Kensington Place

St Helier

JE2 3PA

10 November 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The last inspection in February 2021 noted a long established, well organised service with a very high standard of governance in place as overseen by a senior management team. There has been limited correspondence received by the Commission since that inspection, other than routine enquiries to clarify best practice protocols. A recent notification to the Commission for the absence of the Registered Manager and identifying replacement was discussed and reviewed at this inspection.

The process for registering a new Registered Manager was concluded during the inspection process with all required information provided, with the experienced Assistant Manager promoted to this position. Good succession planning was evident as demonstrated by the well-informed Registered Manager contributing fully to the inspection process. The Regulation Officer was able to note their understanding of roles and responsibilities within the regulatory framework of this registered position, and their most relevant experience and qualification to undertake this role.

There is a well-informed trained staff team in place as observed from engagement with two of the support workers on duty at time of inspection. Staff vacancies and ongoing challenges for recruitment were discussed as part of a routine visit to the provider's headquarters, undertaken as part of this inspection process. This was primarily to review safe recruitment with the Human Resources (HR) Manager, which were found to be in very good order and that meets the expected Standard.

The use of a tool which is person-centred and encourages work towards independent living is an area of good practice with well-informed support workers demonstrating how this is promoted. Three service users and two allied professionals provided very positive endorsement about how the service operates.

There were no areas for improvement identified at this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).