



**Jersey Care  
Commission**

## **Summary REPORT**

**Oakwell**

**Care Home Service  
(Short Breaks Centre)**

**Park Estate, Rue Des Genets  
St. Brelade JE3 8EQ**

**18 and 25 October 2022**

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

There were no areas of improvement identified during this inspection, with the Regulation Officers being assured that care receivers accessing this service are safeguarded and provided with a high standard of care by a dedicated staff team, in an environment that is well planned and child friendly.

Upon entering Oakwell, there is a spacious open plan living area, with designated play areas for care receivers alongside a kitchen, dining table, three computer desks and a couple of sofas. The living space is decorated to a high standard, with children and young people in mind.

There are five themed bedrooms, which offers choice to care receivers accessing this home. Care receivers also benefit from access to a sensory room, a hydrotherapy pool and two bathrooms specifically designed for children and young people with physical and sensory needs. In summary, the Regulation Officers found the environment at Oakwell to be impressive and somewhere that children and young would enjoy attending and would meet their additional needs.

The staff team has been stable since the last inspection in November 2021, with no new staff joining the team. The staff spoken to as part of this inspection reported high levels of job satisfaction and spoke with fondness and warmth for care receivers who access this service. This Registered Manager for this home is well respected by her staff team, who appear a close-knit team where professional challenge is standard, and they work to a common goal.

This home operates careful matching procedures for all care receivers accessing this service, which significantly reduces negative stimuli for care receivers and improves their care experience. Consequently, this home has had no incidents of concern that require notification to the Commission. This is a good area of practice.

The personal care files of care receivers were of an excellent standard. They contained high quality documentation about the care receivers in respect of their overall needs and how care would be delivered to them for optimal outcomes. The Regulation Officers evidenced a strong focus on communication, medical and sensory needs, given the cohort of care receivers that access this service. There was also evidence of regular reviews of these care plans. This is a good area of practice.

The Registered Manager reported a strong emphasis on working closely with parents and relatives of care receivers and could evidence how care receiver care plans are co-produced with relatives and signed by them to agree the care delivered to children and young people. Feedback from the two relatives of care receivers was positive and they confirmed a close working relationship with both the staff and Registered Manager.

The Registered Manager for this home ensured that all the necessary training, health and safety and building maintenance was in place for this service to run smoothly, safely, and effectively. Health and Safety files were easily accessible for staff and where necessary staff sign off was evident for certain procedures.

The supervision files of staff were completed to a high standard and there was evidence of supervision being given to staff every month. Feedback from staff spoken with as part of this inspection described supervision as a positive experience that they valued.

It was evident that the medications policy in the home was being adhered to. All staff had been trained in administration and dispensing of medication, including the completion of competency assessments that were reviewed on an annual basis. There was clear evidence of weekly audits and stock check of medications undertaken by the Registered Nurses employed in this home. This is a good area of practice.

Two care receivers were spoken to as part of this inspection. They provided positive feedback of the care they receive and how much they enjoy accessing the service Oakwell offers.

## IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).