



**Jersey Care
Commission**

Summary Report

Lakeside

Care Home Service

**La Rue de La Commune
St Peter
JE3 7BN**

28 September 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

There have been changes to the home's managerial arrangements, following the last inspection. The Registered Manager's position is currently vacant and there is an Interim Manager in post. The Provider must provide the Commission with details of the arrangements to appoint a new Registered Manager is one area for improvement resulting from this inspection.

Overall, there was evidence that progress and improvements have been made to address the areas of improvement that were made during the March 2022 inspection. The governance arrangements have been strengthened to include support from clinical development nurses, which has proven to be beneficial in terms of learning and development and improving aspects of record keeping standards. The Provider is kept informed of the home's performance through the outcome of audits, clinical governance records and through visits by Provider representatives.

The staffing levels have improved so that they meet the minimum staffing Standards and reflect the Statement of Purpose. Two registered nurses have been recruited to the staff team since the last inspection and recruitment for care and housekeeping staff continues. There was evidence of safe recruitment practices.

The requirement to notify the Commission of events within the home has improved and the home has been transparent and open with the Commission relating to operational and staffing matters.

All the staff team have been provided with practical basic life support training lately and there has been an emphasis placed on advanced care planning, so that care receivers' end of life wishes are established and recorded.

IMPROVEMENT PLAN

There is one area for improvement identified during this inspection. The table below is the registered provider's response to the inspection findings.

Area for Improvement 1 Regulation 27 4(c) 27 (6) To be completed by: 2 months of the date of this inspection (29 November 2022)	The Registered Provider must provide the Commission with details of the arrangements that have been made to appoint a new Registered Manager.
	Response by registered provider: We are currently interviewing candidates for the General Manager post with both experience of management and Jersey regulation, we hope to be in a position to announce an appointment by 2 nd November.

The full report can be accessed from [here](#).