



**Jersey Care
Commission**

Summary Report

Le Petit Bosquet

Care Home Service

**La Rue de Haut
St Lawrence
JE3 1JZ**

2 and 9 September 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Overall, the findings of this inspection were positive. The Registered Manager and staff team engaged fully in the inspection process and ensured that all requests for information and records were met.

A number of care receivers' family members and professionals were happy to provide feedback on the home. Relatives spoke positively of the home and how welcome they feel when visiting. All commented on the warm, friendly, and relaxed atmosphere and also the ease with which they can visit their relatives.

Some suggestions were made on how some aspects of living in the home could be enhanced. These were shared with the Registered Manager who welcomed the comments.

There is an established team of staff in place which provide consistency to the delivery of care. This was seen as a strength by professionals and family members.

Safe systems of work were evidenced through the home's policies and procedures, maintenance schedules, fire safety, risk assessments and robust audit programmes.

There is a full induction programme in place for all newly recruited staff. Once completed, staff have access to ongoing supervision, appraisal and a mandatory training programme. The home was able to identify areas for additional training and could evidence that additional training programmes had been sourced.

A comprehensive review of care planning was undertaken with evidence of appropriate assessments and risk management plans in place to determine the appropriate levels of support for individuals. However, it was noted that there was a lack of detail in some of the plans, particularly where specific interventions were required. This is an area for improvement.

There is a programme of activities available within the home, which is run by the activities co-ordinator, who regularly consults care receivers on choices of activities and seeks feedback following events.

There are regular opportunities for care receivers to provide feedback which include residents' meetings and surveys. This is an area of good practice.

IMPROVEMENT PLAN

There was one area for improvement identified during this inspection. The table below is the registered provider's response to the inspection findings.

Area for Improvement 1 Ref: Standard 2.7 To be completed by: with immediate effect.	The Registered Manager must ensure that care plans have sufficient detail to ensure that health, safety and welfare needs are properly met. This is particularly relevant where specific interventions are required.
	Response by registered provider: All feedback that helps to improve the health, safety and welfare of care delivered to our residents is welcomed. A team review of residents care plans has been arranged so we improve in the identified areas.

The full report can be accessed from [here](#).