



**Jersey Care
Commission**

Summary Report

Stuart Court

Care Home Service

**La Rue de Haut
St Lawrence
JE3 1JQ**

22 and 27 July 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers were overwhelmingly positive about the quality of their lives in the home and were keen to stress that they felt extremely well cared for. This was also reported by family members and health professionals alike. The atmosphere in the home was noted to be relaxed during both inspection visits and care receivers and family members were observed freely coming and going from the home as they wished.

Care receivers' safety is maintained by a range of measures including, the recruitment of staff, consistency of staff and safe staffing levels, availability of clear policies and procedures, and training for staff. There are clear managerial and governance arrangements in place which has a positive impact on the quality and safety of care and support provided.

The environment is well maintained, homely and well decorated and care receivers' bedrooms are personalised to reflect individual preference and taste. Improvements have recently been made to the range of communal areas available for care receivers and their families. The home adopts good infection prevention practices, which was confirmed by the outcome of a recent community infection control audit.

Staff are clear about their roles and the ethos of the home and were motivated to provide a quality service to care receivers. They have regular opportunities for training and development and they were complimentary of their working environment and viewed the team relationships as one of the strengths of the home. Referrals are made to health and social care professionals when necessary and the staff team were aware of the home's registration conditions and limitations in providing personal care and support.

There are no areas for improvement resulting from this inspection.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection and an Improvement Plan has not been issued.

The full report can be accessed from [here](#).