

## **Summary Report**

Sandybrook

**Adult Day Care Service** 

La Rue du Craslin
St Peter
JE3 7ZZ
27 and 28 April 2022

## SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Care receivers were extremely complimentary, praising of the support and enjoyment they received whilst attending the centre. Care receivers are given regular opportunities to discuss their experiences and are consulted about the service and make suggestions for outings and activities.

Activities are designed to stimulate and assist care receivers in their daily lives, for example social, physical, emotion and cognitive needs. The operational day to day management of the centre, according to the service's Statement of Purpose (SoP) means that care receivers attend on specific days which reflects their abilities and level of need.

There have been significant improvements made to the environment since the last inspection. Work has been undertaken to upgrade the kitchen facilities to allow care receivers to benefit from preparing and baking foods. Dementia friendly signage, toilets and handrails have been provided also to help care receivers identify areas within the centre.

Each person has a support plan which is devised by staff in the centre which provides an outline of individual needs and skills relevant to their attendance at the day centre. It was evident from a review of records that care receivers' well-being needs are met in the centre.

There is a consistent staff team who were well motivated and keen to provide an excellent service and they were seen to be confident in their communications and interactions with care receivers who responded positively to them. There are various ways in which the staff and management team communicate and encourage flexibility in their approach to ensure needs are met and care receivers benefit from attending the centre.

## **IMPROVEMENT PLAN**

There were no areas for improvement identified during this inspection.

The full report can be accessed from <a href="here">here</a>.