



Jersey Care
Commission

Summary Report

Lavender Villa

Care Home Service

La Rue a Don

Grouville

JE3 9DX

28 April 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

The first part of the inspection was a medication inspection undertaken by the Senior Community Pharmacist, with the Regulation Officer in attendance. It was positive to note that there were no areas of concern and that policies and paperwork pertaining to medication administration were comprehensive and up to date.

A review of a sample of the home's policies and procedures from the procedure folder provided further evidence of detailed policies with clear ratification and review dates. This also included a review of the home's fire procedures and checks; this is discussed further under the heading of 'safety'.

There was also evidence of safe recruitment practices, induction and supervision of staff from discussion with the Registered Manager, staff members and a review of staff personnel files.

It was positive to note that the assessment process prior to admission to the home is comprehensive and ensures that the service can meet the assessed needs of the care receiver. There is evidence of person-centred assessments and care within the home, following a review of a random sample of five care plans and following discussions with a health professional and care receivers. Feedback received from care receivers and relatives as part of the inspection reported a 'homely and family atmosphere' within the home.

Activities within the home are organised by a part-time activity co-ordinator, all the care receivers spoken with during inspection commented positively regarding their enjoyment of these.

Staffing levels were adequate on the day of the inspection and four weeks of duty rota was provided to the Regulation Officer for review immediately after inspection. This is highlighted further under the heading of 'care and support'.

There was a blended approach to training with both e-learning and classroom / face-to-face, however, most of the provision was online with the exception of First Aid, Manual Handling and Basic Life Support (BLS). Both statutory and mandatory training requirements were up to date.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection

The full report can be accessed from [here](#).