



Jersey Care
Commission

Summary Report

Maison La Corderie

Care Home Service

8 April 2022

SUMMARY OF INSPECTION FINDINGS

The following is a summary of what we found during this inspection. Further information about our findings is contained in the main body of this report.

Respectful and person centred care is provided by a team of kind and competent staff. Care receivers spoke positively of their experiences and said that they are supported by a staff team who understand their individual needs and described them as attentive, caring and kind. The Interim Manager takes an active role in the daily operation of the home and the Provider representative visits regularly, to ensure oversight of the home.

Care records and direct feedback from care receivers show that care and support is provided to reflect individual needs and personal preferences. There are opportunities for them to engage in activities that interest them both inside and outside of the home. Appropriate provision is made for care receivers to access health professionals and the home operates in line with registration conditions and Statement of Purpose.

Staff are recruited safely and regular training is provided for staff appropriate to their role. Staff are appropriately supervised and supported to carry out their roles. There are sufficient numbers of staff on duty at all times to meet care receivers' needs. Staff described the Interim Manager as approachable and knowledgeable and they feel well supported in their day to day work.

The environment was found to be pleasant and homely which is decorated and maintained to a good standard. Bedrooms are personalised to individual tastes and the standard of hygiene and cleanliness was found to be good. Improvements to the environment are underway which includes replacing carpets, the installation of a chair lift and upgrading water safety measures.

Visiting restrictions remain in force but there are plans to move towards more open visiting to allow care receivers the opportunities to spend time with their families to benefit their health and wellbeing.

IMPROVEMENT PLAN

There were no areas for improvement identified during this inspection.

The full report can be accessed from [here](#).