

Jersey Care Commission Meeting

Wednesday 9th September 2020

Meeting Summary

1.0 Welcome, Apologies, Introductions & Declarations of Interest

The Chair welcomed everyone to the meeting and noted that there were no apologies. No declarations of interest were raised.

2.0 Minutes of the Last Meeting, Matters Arising and Review of Actions

The minutes of the July meeting were approved. Actions arising from the July meeting were reviewed. Six actions had been completed; two actions were to be discussed as agenda items; two others were included in the Chief Inspector's report; one action required a meeting to take place (which was scheduled) and one action was to be discussed in the confidential session. As a result, all of the actions were able to be closed.

3.0 Chair's Report

The Chair provided a written report and advised that:

- The recruitment of two commissioners had begun, with a closing date of 9 October. The positions were already advertised in Jersey and external advertising was about to commence. A budget to cover advertising had been confirmed. Several enquiries about the positions had been received.
- The Chair acknowledged that this would be the last Board meeting attended by Commissioner, Ann Abraham. Ann was thanked by the Board members for her service.

4.0 Chief Inspector (CI) Update

The Chief Inspector presented a written report and advised that:

- A new risk has been identified relating to the registration of medical practitioners. A proposal to resolve this situation will be provided to the November Board.
- A new Administrator, Francesca Bihet, has been recruited and will commence work shortly.

- The Chief Inspector will provide a detailed update to the Board in November regarding inspections. Currently there are 42 scheduled inspections which were postponed due to lockdown. It will be possible to undertake some but not all of these by the end of 2020.
- The Independent Children's Homes Association (ICHA) is undertaking a review of children's homes in Jersey. This review does not interfere with or substitute for any statutory inspections conducted by the Commission.
- Inspections have been completed for three of the seven children's care home services. These inspection reports have been sent to the provider for factual accuracy checking. The reports will be published on the website once feedback is received, or at the end of the 28-day period. Two more inspections are scheduled, and the two short-break services will be inspected before the end of 2020.
- An inspection of one of the two supported accommodation services is underway and the other is planned before the end of 2020. It is anticipated that all nine residential accommodation services provided by Children's Services will have inspection reports completed and issued before the end of 2020.
- The Commission is in the process of progressing several escalation actions relating to regulated services.
- A review of the Piercing and Tattooing Code of Practice is being undertaken. It is anticipated that it will be ready for review at the November Board.
- A letter has been received from the Health Minister in respect of the issues relating to the delays in completing the registrations of the Government of Jersey directly managed services.
- There has been media interest in the inspection reports that were published recently. On 31 August the website's inspection report pages had approx. 2000 hits.
- Supported Accommodation Standards are to be further developed and the Children's Commissioner (CC) has agreed to provide assistance in this. A plan to complete this work will be presented by the CI at the November board.
- The Board agreed to produce a summary of the Supported Accommodation Standards for young people.
- In sourcing alternative office accommodation, Commissioners stressed the importance of public profile, accessibility and future proofing office accommodation to meet the expected growth of the Commission over the next five years.

4.1 Scheme of Delegation

A draft Scheme of Delegation was agreed, ensuring that decision-making can take place at the appropriate levels in the organisation.

4.2 Constitution

The Board agreed a revised Constitution which will be reviewed every two years.

5.0 Head of Governance, Policy and Standards (HGPS) update

The Head of Governance, Policy and Standards presented five documents:

5.1 Escalation, Enforcement and Review Policy

This policy was approved and will be reviewed in September 2021.

5.2 Budget Summary Report

The Commission has received a draft budget report indicating an end of year deficit. The factors relating to this were discussed. It was acknowledged that the Commission is now receiving regular financial reports, which is a significant improvement.

5.3 Amalgamated Risk Register

The Risk Register is aligned to the Business Plan. Low risks are to be removed. High risks will be discussed in detail at the November Board.

5.4 Proposed Care of Children in Jersey Review Panel Consultation Response

The Board agreed to submit the response, which includes reference to the pre-existing proposal for the establishment of a Public Services Ombudsman in Jersey.

5.5 Publication Scheme

The Board approved a Publication Scheme to identify which of the Commission's printed matter may be made public and are uploaded onto its website.

6.0 Update on Policy Programme for Jersey Care Commission

Ruth Johnson, Head of Policy, Strategic Policy, Planning and Performance and Christine Blackwood, Policy Consultant, joined the meeting and updated that:

A draft amendment to the Regulation of Care (Standards and Requirements) (Jersey) Regulations 2018 is being prepared. This will enable the Commission to regulate specific aspects of Children's Services. This work is intended to be completed by the end of 2021.

A single Professional Registration Law is being devised to register all Health and Social Care professionals. Those professions which do not have an equivalent UK regulatory body will no longer be registered in Jersey. Dentists, opticians and pharmacists will have to register with the Commission

Additional regulations will be needed to enable the Commission to carry out inspections of other services including the acute hospital, social services, adult mental health, primary care, dental practices and cosmetic techniques. The Commission will regulate treatment as well as care. The proposed timescale for the full suite of regulations to be in place is by 2025.

7.0 The Jersey Care Model – response to the Health and Social Security Panel

The Commission was approached by the Scrutiny Panel to provide a response regarding the proposed Jersey Care Model. The Head of Governance, Policy and Standards was asked to collate this response which, following approval by the Board, would be duly submitted.

8.0 AOB

The date of the remaining Board meeting in 2020 was confirmed as:

- 11 November

It was agreed that the November meeting would be held virtually.

The Board agreed that an independent complaints reviewer is required, and that remuneration for that post needs to be agreed.

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